

# C.A.R.E.S



OCTOBER 2019

## CORPORATE SOCIAL INVESTMENT (CSI)

### CAPACITY BUILDING

An NPO/NGO capacity building programme was jointly facilitated with the Department of Social Development and SARS.

**The programme focused on the following areas:**

- Compliance and governance of NPO/NGOs
- SARS required documents and the completion thereof.
- Public benefit activities for the NGO/NPO.
- Norms and standards for ECDs

**The following NGO's participated:**

- Boikaneygo Social Welfare
- Children Shelter
- Lapeng
- Kgatoentle
- Mphatlalatsane
- Serendity RDH
- Boitekong Arise
- RCB NPO
- RCTS

**The following NPO (serving as ECD) participated:**

- Community Care
- Job Shimangani
- Thulaganyo Daycare
- Tirelong ECD
- Lapologang ECD
- Ipopeng ELC
- Good Hope
- Amusang
- Motheo
- Godisho ELC
- McGregor ELC



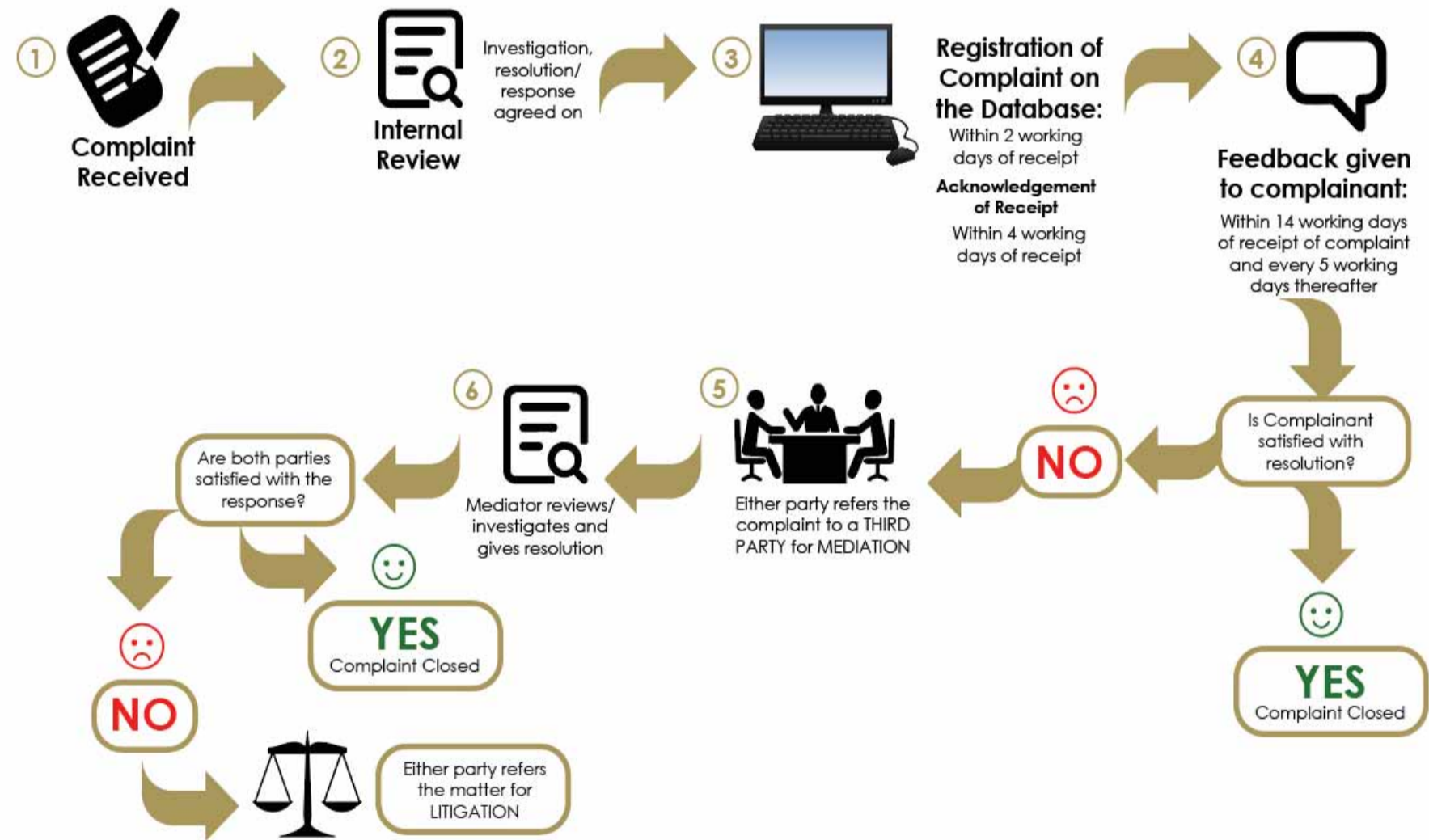
## COMPLAINTS PROCESS

If you have any complaints or grievances directed to the company, please use the process outlined below to raise them.

### CONTACT DETAILS:

Tel: 0800 333 461

E-mail: [communityrelations@sibanyestillwater.com](mailto:communityrelations@sibanyestillwater.com)



## CONTACT US

- Get in touch with our team on: [communityrelations@sibanyestillwater.com](mailto:communityrelations@sibanyestillwater.com) or call 0800 333 461
- For tip-offs on unethical behaviour such as fraud, corruption and illegal mining you can call 0800 001 987.

**Other Contacts:**

- Reception – 014 495 0564
- Legal Department – 011 411 9600
- Procurement Department – 014 495 0564
- Enterprise Development Centre – 014 495 1008